



**National
Autistic
Society**



**Helen
Allison
School**

Complaints Summary Report

This report is published in compliance with regulation 32(2) (f) of the Education (Independent School Standards) Regulations 2014. The regulation requires the school to publish the number of formal complaints registered under its complaint's procedure for the previous school year.

Although the regulations only refer to parent complaints, we take all complaints seriously including those from the pupils and members of the public. Therefore, all complaints are recorded and published below.

Year	Parent	Pupil	Member of Public	Upheld	Not Upheld	Total
2025-26	1	0	1	0	2	2